SENATE BILL No. 509

DIGEST OF INTRODUCED BILL

Citations Affected: IC 24-5-0.5.

Synopsis: Right to cure for deceptive acts. Defines an offer to cure a deceptive act as a cure that: (1) is reasonably calculated to remedy the consumer's loss; and (2) includes an additional amount of the greater of 10% of the value of the cure or \$500. Provides that: (1) the court may award additional damages for a willful deceptive act; (2) an offer to cure is not admissible as evidence in a proceeding under certain circumstances; and (3) a respondent may not be held liable for attorney's fees and court costs unless the actual damages awarded exceed the value of the offer to cure.

Effective: July 1, 2005.

Clark

January 18, 2005, read first time and referred to Committee on Corrections, Criminal, and Civil Matters.





First Regular Session 114th General Assembly (2005)

PRINTING CODE. Amendments: Whenever an existing statute (or a section of the Indiana Constitution) is being amended, the text of the existing provision will appear in this style type, additions will appear in this style type, and deletions will appear in this style type.

Additions: Whenever a new statutory provision is being enacted (or a new constitutional provision adopted), the text of the new provision will appear in this style type. Also, the word NEW will appear in that style type in the introductory clause of each SECTION that adds a new provision to the Indiana Code or the Indiana Constitution.

Conflict reconciliation: Text in a statute in this style type or this style type reconciles conflicts between statutes enacted by the 2004 Regular Session of the General Assembly.

SENATE BILL No. 509

A BILL FOR AN ACT to amend the Indiana Code concerning trade regulation.

Be it enacted by the General Assembly of the State of Indiana:

SECTION 1. IC 24-5-0.5-2 IS AMENDED TO READ AS	
LLOWS [EFFECTIVE JULY 1, 2005]: Sec. 2. (a) As used in this	
apter:	

- (1) "Consumer transaction" means a sale, lease, assignment, award by chance, or other disposition of an item of personal property, real property, a service, or an intangible, except securities and policies or contracts of insurance issued by corporations authorized to transact an insurance business under the laws of the state of Indiana, with or without an extension of credit, to a person for purposes that are primarily personal, familial, charitable, agricultural, or household, or a solicitation to supply any of these things. However, the term includes a transfer of structured settlement payment rights under IC 34-50-2.
- (2) "Person" means an individual, corporation, the state of Indiana or its subdivisions or agencies, business trust, estate, trust, partnership, association, nonprofit corporation or organization, or cooperative or any other legal entity.



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FOLLOWS [

chapter:

1	(3) "Supplier" means:
2	(A) a seller, lessor, assignor, or other person who regularly
3	engages in or solicits consumer transactions, including a
4	manufacturer, wholesaler, or retailer, whether or not he the
5	person deals directly with the consumer; or
6	(B) a person who contrives, prepares, sets up, operates,
7	publicizes by means of advertisements, or promotes a pyramid
8	promotional scheme.
9	(4) "Subject of a consumer transaction" means the personal
.0	property, real property services, or intangibles furnished in a
1	consumer transaction.
2	(5) "Cure" as applied to a deceptive act, means either:
.3	(A) to offer in writing to adjust or modify the consumer
.4	transaction to which the act relates to conform to the
.5	reasonable expectations of the consumer generated by such
.6	deceptive act and to perform such offer if accepted by the
.7	consumer; or
. 8	(B) to offer in writing to rescind such consumer transaction
9	and to perform such offer if accepted by the consumer.
20	The term includes an offer in writing of one (1) or more items
21	of value, including monetary compensation, that the supplier
22	delivers to a consumer or a representative of the consumer if
23	accepted by the consumer.
24	(6) "Offer to cure" as applied to a deceptive act is a cure that:
2.5	(A) is reasonably calculated to remedy a loss claimed by
26	the consumer; and
27	(B) includes a minimum additional amount that is the
28	greater of:
29	(i) ten percent (10%) of the value of the remedy under
30	clause (A), but not more than four thousand dollars
31	(\$4,000); or
32	(ii) five hundred dollars (\$500);
33	as compensation for attorney's fees, expenses, and other
34	costs that a consumer may incur in relation to the
35	deceptive act.
66	(6) (7) "Uncured deceptive act" means a deceptive act:
37	(A) with respect to which a consumer who has been damaged
8	by such act has given notice to the supplier under section 5(a)
19	of this chapter; and
10	(B) either:
1	(i) no offer to cure has been made to such consumer within
12	thirty (30) days after such notice; or
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1	(ii) the act has not been cured as to such consumer within a
2	reasonable time after his the consumer's acceptance of the
3	offer to cure.
4	(7) (8) "Incurable deceptive act" means a deceptive act done by
5	a supplier as part of a scheme, artifice, or device with intent to
6	defraud or mislead. The term includes a failure of a transferee of
7	structured settlement payment rights to timely provide a true and
8	complete disclosure statement to a payee as provided under
9	IC 34-50-2 in connection with a direct or indirect transfer of
10	structured settlement payment rights.
11	(8) (9) "Pyramid promotional scheme" means any program
12	utilizing a pyramid or chain process by which a participant in the
13	program gives a valuable consideration exceeding one hundred
14	dollars (\$100) for the opportunity or right to receive
15	compensation or other things of value in return for inducing other
16	persons to become participants for the purpose of gaining new
17	participants in the program. The term does not include ordinary
18	sales of goods or services to persons who are not purchasing in
19	order to participate in such a scheme.
20	(9) (10) "Promoting a pyramid promotional scheme" means:
21	(A) inducing or attempting to induce one (1) or more other
22	persons to become participants in a pyramid promotional
23	scheme; or
24	(B) assisting another in promoting a pyramid promotional
25	scheme.
26	(10) (11) "Elderly person" means an individual who is at least
27	sixty-five (65) years of age.
28	(b) As used in section 3(a)(15) of this chapter:
29	(1) "Directory assistance" means the disclosure of telephone
30	number information in connection with an identified telephone
31	service subscriber by means of a live operator or automated
32	service.
33	(2) "Local telephone directory" refers to a telephone classified
34	advertising directory or the business section of a telephone
35	directory that is distributed by a telephone company or directory
36	publisher to subscribers located in the local exchanges contained
37	in the directory. The term includes a directory that includes
38	listings of more than one (1) telephone company.
39	(3) "Local telephone number" refers to a telephone number that
40	has the three (3) number prefix used by the provider of telephone
41	service for telephones physically located within the area covered
42	by the local telephone directory in which the number is listed. The



term does not include long distance numbers or 800-, 888-, or 900- exchange numbers listed in a local telephone directory.

SECTION 2. IC 24-5-0.5-4 IS AMENDED TO READ AS FOLLOWS [EFFECTIVE JULY 1, 2005]: Sec. 4. (a) A person relying upon an uncured or incurable deceptive act may bring an action for the damages actually suffered as a consumer as a result of the deceptive act or five hundred dollars (\$500), whichever is greater. The court may increase damages for a willful deceptive act in an amount that does not exceed the greater of:

- (1) three (3) times the actual damages of the consumer suffering the loss; or
- (2) one thousand dollars (\$1,000).

Except as provided in subsection (j), the court may award reasonable attorney fees to the party that prevails in an action under this subsection. This subsection does not apply to a consumer transaction in real property, except for purchases of time shares and camping club memberships. Actual damages awarded to a person under this section have priority over any civil penalty imposed under this chapter.

- (b) Any person who is entitled to bring an action under subsection (a) on the person's own behalf against a supplier for damages for a deceptive act may bring a class action against such supplier on behalf of any class of persons of which that person is a member and which has been damaged by such deceptive act, subject to and under the Indiana Rules of Trial Procedure governing class actions, except as herein expressly provided. Except as provided in subsection (j), the court may award reasonable attorney fees to the party that prevails in a class action under this subsection, provided that such fee shall be determined by the amount of time reasonably expended by the attorney and not by the amount of the judgment, although the contingency of the fee may be considered. Any money or other property recovered in a class action under this subsection which cannot, with due diligence, be restored to consumers within one (1) year after the judgment becomes final shall be returned to the party depositing the same. This subsection does not apply to a consumer transaction in real property, except for purchases of time shares and camping club memberships. Actual damages awarded to a class have priority over any civil penalty imposed under this chapter.
- (c) The attorney general may bring an action to enjoin a deceptive act. However, the attorney general may seek to enjoin patterns of incurable deceptive acts with respect to consumer transactions in real property. In addition, the court may:
 - (1) issue an injunction;



1 (2) order the supplier to make payment of the money unlawfully 2 received from the aggrieved consumers to be held in escrow for 3 distribution to aggrieved consumers; and 4 (3) order the supplier to pay to the state the reasonable costs of 5 the attorney general's investigation and prosecution related to the 6 action. 7 (d) In an action under subsection (a), (b), or (c), the court may void 8 or limit the application of contracts or clauses resulting from deceptive 9 acts and order restitution to be paid to aggrieved consumers. 10 (e) In any action under subsection (a) or (b), upon the filing of the 11 complaint or on the appearance of any defendant, claimant, or any 12 other party, or at any later time, the trial court, the supreme court, or the 13 court of appeals may require the plaintiff, defendant, claimant, or any 14 other party or parties to give security, or additional security, in such 15 sum as the court shall direct to pay all costs, expenses, and 16 disbursements that shall be awarded against that party or which that 17 party may be directed to pay by any interlocutory order by the final 18 judgment or on appeal. 19 (f) Any person who violates the terms of an injunction issued under 20 subsection (c) shall forfeit and pay to the state a civil penalty of not 21 more than fifteen thousand dollars (\$15,000) per violation. For the 22 purposes of this section, the court issuing an injunction shall retain 23 jurisdiction, the cause shall be continued, and the attorney general 24 acting in the name of the state may petition for recovery of civil 25 penalties. Whenever the court determines that an injunction issued 26 under subsection (c) has been violated, the court shall award 27 reasonable costs to the state. 28 (g) If a court finds any person has knowingly violated section 3 or 29 10 of this chapter, the attorney general, in an action pursuant to 30 subsection (c), may recover from the person on behalf of the state a 31 civil penalty of a fine not exceeding five hundred dollars (\$500) per 32 violation. 33 (h) An elderly person relying upon an uncured or incurable 34 deceptive act, including an act related to hypnotism, may bring an 35 action to recover treble damages, if appropriate. 36 (i) An offer to cure is not admissible as evidence in a proceeding 37

initiated under this section to prove that the supplier made an offer

to cure unless the offer to cure is delivered by a supplier to the

consumer or a representative of the consumer before the supplier

files the supplier's initial response to a complaint. If the offer to

cure is timely delivered by the supplier, the supplier may submit

the offer to cure as evidence to prove in the proceeding in



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accordance v	with the	Indiana	Rules	of Tri	ial Procedi	ure that	the
supplier mad	le an off	er to cur	e.				

(j) A supplier may not be held liable for the attorney's fees an
court costs of the consumer that are incurred following the timel
delivery of an offer to cure as described in subsection (i) unless th
actual damages awarded, not including attorney's fees and costs
exceed the value of the offer to cure

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